



Reference No.: 10007988-1

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*Gregory Suh*  
Gregory Suh

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application for:

Anna M. Zara et al.

Serial No.: 09/853,976

Filing Date: 05/10/2001

For: METHOD FOR COUPLING AN  
ORDERING SYSTEM TO A  
MANAGEMENT SYSTEM IN A  
DATA CENTER  
ENVIRONMENT

Examiner: Zeender, Florian M.

Group Art Unit: 3627

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OCT 5 2004

**GROUP 3600**

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated April 27, 2004, Applicants submit the following amendments and remarks:

**Amendments to the claims** begin on page 2.

**Remarks** begin on page 10.